

## **Harrow Safer Neighbourhood Board**

Minutes of the meeting held on Monday 22<sup>nd</sup> June 2020 15.00 - 17.00 MS Teams Virtual Meeting

## **Present:**

Subhash Sampat (SS), Sonoo Malkani (SM) Sylvia Farooqi (SF), David Moody (DM), Faiz Nazerali (FN)

### Other attendees:

Chief Inspector Ed Baildon - N.West BCU (EB), DC Zara Baker (ZB), Kevin Mackenzie BC LFB (KM),

## **Apologies:**

Cllr. Anjana Patel (IT problems prevented joining meeting), Akhil Bandali, Ashwin Mandalia, Roxana Preotescu, A.Insp Wasim Sarfraz Harrow Neighbourhoods MPS, Chris Benson MOPAC.

No response received from Cllr Krishna Suresh

<u>Item</u>	Comments and actions	Action by (if any)
1	Welcome and apologies for absence	<u>ally)</u>
	The Chair SS welcomed everyone to our first Virtual Meeting and especially EB and KM as it was their first HSNB meeting. Apologies have been received from several HSNB member and MPS officers but no response again from Cllr Krishna Suresh. Cllr. Anjana Patel was not able to join the meeting due to IT problems. SS informed participants that the meeting would be recorded for purpose of providing minutes if there were no objections and the recording would be erased straight after minutes approved. No objections were raised.	FN
2	Approval of minutes from last meeting	
	SS asked for approval of 19 <sup>th</sup> September 2019 meeting minutes. Proposed by SM and seconded by SF	
3	Matters arising therefrom	
	No matters arising from minutes.	
4	Report on OWL by MPS	
	EB Nothing to report from OWL	
5	LFB Report by Borough Commander	
	KM said new Harrow Station Commander is called John Lewis, and business as usual during COVID19 as far as incident response, training and safety duties. Some training initially had to be delayed but is now up and running again.	

We have been doing community safety and follow the guidelines through the pandemic, and the social distancing. No injuries in Harrow. No spike in fires, just the usual rubbish fires outdoors. Dumped rubbish is usually spotted and removed.

On Sat a fire fatality in Brent not Harrow. Flooding in Wealdstone, Pumps and sand bags were used and then passed to Thames Valley Water.

No updates on any projects as we are concentrating on community issues such as vulnerable people.

SS asked if any special problems in Harrow Centre during Covid 19.

KB says ASB can trigger fires e.g. in bins with cigarette butts put alight in the bins.

BBQ's in lockdown took place. Issues in Bentley Priory, so a message passed around re safety aspects of BBQ'ing. Incidents in Harrow of these are low.

KM has an interest in preventing young people re-offending, and initiated fire cadets that were due to start before the lockdown but will resume after.

Engagement with youth is important to try to stop those re-offending.

Lots of work done with Harrow and safeguarding. Officers went into buildings to check some fire safety issues. Safeguarding has been a priority on my agenda.

SS enquired about reports of appliances seen in Harrow Centre and was it training.

KM said they would not deploy appliances, especially on blue lights for training. If you look on LFB website for Harrow area you will see activity.

SM enquired about future projects with LFB.

KM said since he only joined borough in November 2019 he is still evaluating need. He is in contact with youth offending authorities and will start cadets first, then contact us for project ideas.

## 6 MPS Staffing and Resources

EB reported that Roy Smith is the current Borough Commander as Sara Leech is on maternity leave. James Rawlinson is Acting Supt Neighbourhoods.

EB has returned as Acting Ch. Insp and Wasim Sarfraz. (Greenhill Ward) is now Acting Insp. for Harrow.

There is an influx of new probationers across the BCU.

New PC's are kept on neighbourhoods for 6 months with 1:1 mentoring by an experienced officer and then moved around. 6 months on response and 6 months on SNT's. This is the new foundation training package for recruits.

SS asked how many of the promised 20,000 new recruits delivered.

EB does not have that information but 30 new PC's coming to BCU every 5 weeks after undergoing initial training at Hendon, street duties, then on to SNT'S.

DM asked if London Mayor announcing budget deficit will affect recruitment.

EB does not know but COVID 19 will inevitably slow the output rate from training school.

SS asked if Harrow SNT's up to strength.

EB says NW BCU currently has 1500 officers. Harrow has full strength about 70 officers.

## 7&8 MPS Operations during COVID19

SS registered appreciation for front line police in current pandemic and although visibility of officers has reduced reports from public show they are doing a good job. Similarly for the frontline LFB.

He asked how pandemic has affected operations.

EB said that if you go on to MET website there is lots of information (example below).

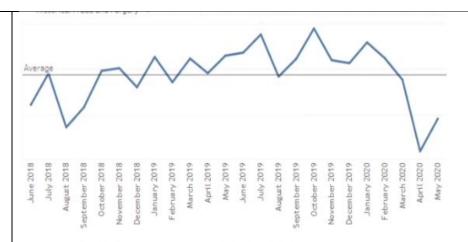
A big crime drop during COVID 19. A big decrease in drug dealers since lockdown.

Over June 2019 to May 2020 there were 1500 offences per month on average.

From April now slowly increasing from the graph on display as lockdown is reduced.

ASB calls are on the increase in lockdown, e.g. reporting neighbours not social distancing. Homes identified as brothels and drug dealing reports more noticeable during lockdown.

HSNB Virtual Meeting 21<sup>st</sup> June 2020



SS asked about scams re NHS calls for charging for testing etc.

EB says this was dealt with very early on, through twitter etc. giving warnings. Not a large amount of successful scams reported in Harrow.

ZB has nothing more to report other than phishing emails. If anyone is a victim of scams you should report it to Action Fraud.

SF mentioned Greenhill were very proactive in communication about the scams. OWL is used to alert members on current scams. However elderly people may not have computer access.

EB says this comes up with surveys into public satisfaction with the police. He says he is very old school with regards communicating to some community members not having access to twitter and Instagram etc. so use of notice boards and posters is still important. ZB commented that the best way to combat fraud is to put more effort into prevention and educating people to the dangers.

EB asked SS how he would like communication improved.

SS mentioned that lots of officers have changed in the wards and HSNB are not aware so it is difficult to communicate and get information on such problems.

EB is aware of the situation and is talking with ward sergeants to improve communications with ward panels. Offering options for Ward Panel meetings via MS Teams, conference calls or just emails to update them on the current situation.

SS thinks that ward panel meetings have not taken place during the lockdown, certainly in Pinner and SF confirmed cancellation of Greenhill meeting.

SS suggested to EB that virtual meetings are the way forward.

EB asked if the wards are aware of HSNB and more communication with them is an idea.

Nevertheless, MPS should be engaging with all ward panels.

SS suggested we cover Item 11 on Agenda out of order as relevant now.

## 11 Ward Panel Virtual Meetings

SS asked EB how he suggested we proceed with organising such meetings.

EB said that MPS are only guests on meetings, so could not organise them.

SS said that we only had contact with Pinner, Edgware, Rayners Lane and Greenhill wards.

EB thought there were chairs for all but one ward and he can supply a list of the ward panel chairs with contact details.

SS said that we had received an incomplete version and asked FN if he had made contact.

FN said he was waiting for conclusion of this meeting to see if it would work on a larger scale for a virtual meeting of HSNB and ward panel chairs to establish contact.

SS suggested KM attended as they may have questions for LFB.

SS said that MOPAC LCP2 had been working on a guidance paper about ward panels with MPS for over a year now but have not published anything yet.

SM asked about this but had dropped offline.

FΝ

## 9 Crime and gang related issues during lockdown

SS asked about Section 60 use in Harrow.

EB had no details to hand of numbers, however, he had recently been in charge of stop and search and did not have too many uses in the winter months.

Harrow Community Monitoring unit keep details of use, chaired by Stephen Lewis. A shooting in Rayners Lane a few weeks ago, associated with gang tension between Rayners Lane and Northolt, called for use of it. Otherwise, no increase in Section 60. An increase in gang tension in Harlesden which may eventually affect the Harrow border could trigger it's use. Also in Kenton, the double murder in Fryent Park may lead to some further usage.

SS asked EB if any projects he would like us to help with to let us know.

DM raised a problem arising from the Ward consultations. Two specific examples left us frustrated, as we were left in a difficult position when wanting to support our ward SNT's but not being able to and causing some friction.

One came from a public meeting where elderly residents were terrorised by brazen drug dealing gangs outside their properties. The local SNT proposed CCTV at various hotspots to remove the threat to the residents. We held a meeting with all concerned parties and supported the compelling case given by the PC. He went to considerable effort to get council permission and source cameras well within the Community Engagement budget available after other funding.

A second occurrence in another ward with a well thought out scheme for preventing theft of top of the range bicycles in the ward, again modestly costed.

Following etiquette, we informed CB at MOPAC of our intention, to be met with 'you cannot fund MPS equipment'.

EB suggested this should have been directed to the council or presented by another body and might have been seen differently.

DM said our job is to hold the MPS to account for not dealing with problems but surely the most important is to deal with the criminals.

DM asked why the MPS aren't funding such projects and if they can't for some reason then why aren't we allowed to.

EB said MPS has funds but CCTV but they can be expensive and asked for further details. KM suggested maybe a joint project between MPS and LFB on ASB.

SS enquired about Open Days at Fire Stations where HSNB might have a table to distribute our security items.

KM said with COVID19 it is unlikely that any would be held this year. From Sept they will have a reduced headquarters office capacity so unlikely this year. He said the projects and the open day are important and difficult to put dates and times on things with regards to the Covid 19 at the moment.

#### 10 Projects Report

2018 – 19 Projects had delays due to MOPAC finance systems, which meant that Grant Offers were made to approved projects in late October 2018 and projects were all completed successfully by late 2019 and reported back to MOPAC.

2019 – 20 Projects had similar delays due to a funding agreement between MOPAC and the Boroughs, which meant that Grant Offers were made to approved projects late November 2019.

Everything halted in March 2020 when schools closed for COVID19. Progress made before that was as follows:

**Ben Kinsella** were ready to go and both Sylvia and I saw Jessica Plummer at different schools in February and were both very impressed with her connection to the pupils, telling the story of her son's stabbing and the emotional effect it had on her family.

At Pinner High we saw ex-gang members demonstrating how schoolchildren are groomed into county lines drug dealing. Involving the pupils in role play was very effective at bringing the message home.

Ignite 'Youth outreach activities' hadn't begun when they told us:

We will have to discontinue doing detached work until we are sure it is safe to resume. Ignite remains committed to supporting at-risk young people within Harrow and have adapted our service to prioritise the most vulnerable young people we work with. We want to ensure that these young people are able to remain in contact with us and access our support and resources. Our mentoring will be delivered via remote communication, and we will continue to provide 1-1 support for those who are in the care of the local authority, involved in the criminal justice system or have mental health needs.'

Synergy Theatre Group managed to do one of their showings of 'The Thief' at Jubilee PRU and we got very good feedback when we visited there on another matter.

## Neighbourhood Watch related (OWL)

OWL was funded by Harrow Council and our ring-fenced funds were offered for support such as leafletting but thought not required, at last meeting. It is still available or can be used for a separate or connected project if presented to us.

2017 - 18 LFB BoxCleva This project, despite having all facilities ready at Harrow Boxing Club, had stalled for a year, due to lack of participants, despite promises of help from MPS and the Council. This was a large project occupying almost half of our annual allocation from MOPAC that year. We were determined not to give up, so in September 2019, Sylvia arranged a meeting with LFB, Harrow Boxing Club and the Headmaster of Helix PRU. It was also attended by the MPS schools officer Adrian Peacock, as he had been responsible for our very successful Ben Kinsella project. This meeting got the project off the ground starting with just a handful of participants, at the first of 20 sessions but building through the weeks, until we hit a snag with available teaching staff needed to accompany students to and from venue for their safety. Luckily two other schools at which we did other projects Pinner High and Jubilee PRU had suitable students (i.e. in danger of committing ASB and joining gangs) and now we are over-subscribed as the maximum allowed has been reduced to 16 per session. Why all these pupils weren't available in 2018 I just don't know.

HSNB Community Engagement Events Greenhill ward Christmas event was cancelled but hoping to rearrange. Pinner held a public meeting and Edgware have one in the planning stage. Rayners Lane have funds approved but have not held a meeting yet.

So, most projects had not completed before COVID 19 brought everything to a halt. It is uncertain when they will be able to complete but they are ready to hit the ground running.

## 2020 - 21 Application

We have had more than enough applicants for this year's bid but some on interview were not ready to go yet, so we have selected these projects for 2020 - 2021 awaiting response from MOPAC.

Ben Kinsella - more schools

One Life Project - LFB/MPS role modelling kids in danger of

The Breck Foundation - Drama performance of online grooming and advice for children and parents

LFB BoxCleva - more schools

Community Engagement - Ward panel public meetings, town centre events with crime prevention advice, free personal protection device giveaways.

As SS mentioned MOPAC confirmed today these projects will be supported with funding.

SF explained about the Breck Foundation project and how online gaming makes young people vulnerable to grooming.

ZB said it is important that parents and children are made aware of the dangers. She has

previously pointed us to material on the MPS website that can be used. Everyone has a role to play parents, schools, social services and if any evidence is produced as a result of the project, it should be reported to the MPS without worrying if it is insignificant.

SS asked KM about BoxCleva when it resumes and the new project.

KM says he has only had a couple of emails from the organiser Bob Williams, but it is impossible to say when they can resume until the schools return and the Covid secure conditions are known, BoxCleva being a contact sport project.

SS asked EB about public confidence in the police when reporting crimes and asked what the current levels of confidence are. He thought it was 67% at last publication but thinks it has dropped.

EB looking up on MPS Dashboard before coming back with figures.

He stated expectation management is not always great from the police when it comes to communication with the public. Years ago, Harrow had a person managing media for this. It is important we are seen in the public, patrolling the streets etc. as 10 years ago, when public confidence was around 90%. However, to interpret the data it is important to know the difference between Satisfaction and Confidence where these figures are concerned.

Satisfaction is after having a personal contact with the police e.g., a victim of crime Confidence is a general public feeling about the police handling of all cases.

EB quoted the following figures:

Satisfaction Levels:

NW BCU is 67%, the 3rd highest in the Met

MPS as a whole is 64%

Confidence Levels:

Public perception data gives results for multiple questions so just as an example:

Agree police treat all people fairly

Met is up from 74 to 77%

Harrow at 85% 7th highest in Met

Police can be relied upon when needed

Harrow is 4th highest in the Met at 79%.

Police deal with things that matter to the community

Harrow in the top half of table at 67%

SS commented that there is only a slight improvement over last time

EB said that Harrow above average in all categories.

## 12 Ward Reports

No representatives of wards here to report.

Edgware has not come back with a date for a meeting. SF said that Ashwin has not been able to contact the Kenton SNP for a meeting or project requirement.

SS said we have resources available and need to communicate with wards to get projects and meetings.

FN suggested a sub-meeting needed now to plan a virtual ward panel meeting with HSNB. SS said WS should be involved in this planning

## 13 ICV/ BTP/ MetCC/ SC19/ Victim Support Reports

ICV - visits all virtual using MS Teams covering Hillingdon, Heathrow and Wembley

BTP - some contact, less passengers during lockdown, and lot of staff sickness

MetCC - crime down during lockdown so calls out attendance levels better

CO19 - weapons seizure have gone up in May probably due to certain incidents but average levels since Jan are about the same.

FN

## 14 Date for next meeting

SS said a Public Meeting is planned for early next year Jan or March at Civic Centre, if possible, by then, and ZB is invited to talk on Organised Crime and especially the aggravated burglary of gold from the Asian community.

ZB would be happy to be part of the meeting with other contributors.

SS suggested KM also could speak and answer questions.

Provisional date for next meeting with MPS 24<sup>th</sup> September. Might be virtual or normal if LFB can provide a venue.

ZB KM



#### Harrow Safer Neighbourhood Board Meeting

Monday 22<sup>nd</sup> June 2020 from 1500 – 1700hrs Venue: Virtual Meeting (via Microsoft Teams)

# Agenda

- 1. Attendance & Apologies
- 2. Welcome by Chair
- 3. Approval of last Board Meeting Minutes held on 19th September 2019 (Attached)
- 4. Matters arising therefrom
- 5. London Fire Bridge Life of Residents in Harrow & Other Boroughs during pandemic Insight by

Borough Commander Kevin Mackenzie followed by Q & A

- 6. MPS Staffing & Resources
- 7. Met Police Q & A and COVID19 enforcement including ongoing large gatherings
- \* Effectiveness
- \* Partner Messages from BCU Commander
- 8. Changes in crime patterns during COVID19 lockdown and how to build on them. Key points from data and issues they raise.
- Current crime & gang related issues on the borough, impact of lockdown, use and impact of section 60 (s60) powers.

10.Update on Projects by David Moody & Sylvia Farooqi with input from Board/Ward members

- \* Owl-Report by MPS & Council Representative Cllr. Krishna Suresh
- \* Rayner's Lane Project (Sonoo Malkani)
- \* Kenton Project (Ashwin Mandalia)
- \* Edgware Ward Project (DM)
- \* Completed Projects Report
- Projects & Funding for 2020-2021
- \* Community Engagement ideas welcome from Board in view of pandemic with input from MPS
- 11. Ward Panel Virtual Meeting how to proceed.
- 9. Ward Reports by representative of Wards.
- 10. Reports by representatives of ICV/BTP/Met CC/SCO19/Victim Support